



# Welcome TO OUR PRACTICE

*Thank you for trusting us with your dental care.  
We promise to do our best to provide you with  
the finest care available. If you have any  
questions please do not hesitate to call us.*

Patient # \_\_\_\_\_  
SS # \_\_\_\_\_  
Date \_\_\_\_\_

## PATIENT INFORMATION

Name \_\_\_\_\_ Birthdate \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Sex  M  F  Married  Widowed  Single  Minor  
 Separated  Divorced  Partnered for \_\_\_\_\_ years  
E-mail \_\_\_\_\_ Alt. Phone #1 (\_\_\_\_) \_\_\_\_\_ Alt. Phone #2 (\_\_\_\_) \_\_\_\_\_  
Employer/School \_\_\_\_\_ Employer/School Phone (\_\_\_\_) \_\_\_\_\_  
Employer/School Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Spouse or Parent's Name \_\_\_\_\_ Employer \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_  
Whom may we thank for referring you? \_\_\_\_\_  
Person to contact in case of emergency \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

## RESPONSIBLE PARTY

Name of Person Responsible for this Account \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Address \_\_\_\_\_ Home Phone (\_\_\_\_) \_\_\_\_\_  
Driver's License # \_\_\_\_\_ Birthdate \_\_\_\_\_ Bank \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_  
Currently a patient in our office?  Yes  No E-mail \_\_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_

## INSURANCE INFORMATION

Name of Insured \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Birthdate \_\_\_\_\_ Social Security # \_\_\_\_\_ Date Employed \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_  
Employer Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Insurance Company \_\_\_\_\_ Group # \_\_\_\_\_ Union or Local # \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
How much is your deductible? \_\_\_\_\_ How much have you used? \_\_\_\_\_ Max. Annual Benefit \_\_\_\_\_

## ADDITIONAL INSURANCE

Name of Insured \_\_\_\_\_ Relation to Patient \_\_\_\_\_  
Birthdate \_\_\_\_\_ Social Security # \_\_\_\_\_ Date Employed \_\_\_\_\_  
Employer \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_  
Employer Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Insurance Company \_\_\_\_\_ Group # \_\_\_\_\_ Union or Local # \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
How much is your deductible? \_\_\_\_\_ How much have you used? \_\_\_\_\_ Max. Annual Benefit \_\_\_\_\_



# Appalachian Dental

## Patient Policies

It is hard for us to put into words the tremendous pride we take in assuring that our patients receive the absolute best care that dentistry has to offer. We put forth our best effort to make sure that, from the simplest dental treatment to complex treatment each patient is treated with the utmost care, skill and compassion. A very important component of this care is a full understanding by all of our patients of our financial policies and appointment policies. These policies are in place to help assure that the care for our patients remains at the level we are so proud of. If you have any questions, please feel free to discuss them with any member of our team.

**Payment is due when services are rendered.** For your convenience, we accept cash, check, visa, Master Card, Discover, American Express and Care Credit. We also have outside financing options available. Please contact a team member for more information.

For crowns, bridges, implant restorations, cosmetic procedures, denture, partials or any other treatment that involves a dental laboratory, we will expect at least half of the fee to be paid when the procedure is started, and the remaining balance paid the day the procedure is finished.

If you have dental insurance coverage, we ask that you pay your portion of the treatment cost the day the services are rendered. Your portion is an estimate, so please understand that after insurance pays there could be a balance remaining. (No one can predict what insurance companies will actually pay) **Even though you have insurance coverage, you are ultimately responsible for your account balance with us. Any claim not paid to us, regardless of coverage specifics or determination of usual and customary fees, within 60 days of service, will become immediately due by the patient or responsible party.** We will gladly file your insurance claim a second time, provided you supply us with accurate coverage information. If your insurance company pays their overdue balance after the claim is re-filed by our office, we will absolutely refund your payment.

If you are unable to keep a scheduled appointment, we ask that you give at least 24 hours notice so we can fill your reserved time with someone who needs our help. **A charge of \$50.00 per hour for hygiene appointments and \$250.00 per hour for appointments with Dr. Cook will apply if we do not receive a cancellation request from you.** If you should fail to keep or cancel two appointments in a row you may be dismissed from the practice. This policy is subject to change without further notice.

You must know and understand that a finance charge of 15% per month will be added to my account on any balance over 60 days past due. **In the event that my account is placed with a collection agency/attorney/etc., I will be responsible for paying all collection/court/and or attorney fees incurred.**

**Thank you** for taking the time to read this letter. We truly appreciate the trust you have shown for our office and look forward to working with you for a very long time. If at anytime in the future you find there is anything extra we can do to help you, your friends or family, please don't hesitate to call upon us. We will be here for you!

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Responsible Party

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Date

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Witness

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Date

GREG S. COOK, D.D.S.



(865) 379-7555

134 Rankin Road  
Alcoa, Tennessee 37701

### Acknowledgement of Notice of Privacy Practices

I understand that, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA), I have certain rights to privacy regarding my protected health information. I understand this information can and will be used to:

- Conduct, plan and direct my treatment and follow-up among the multiple health care providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal health care operations such as quality assessments and physician certifications.

I have received, read and understand your *Notice Of Privacy Practices* containing a more complete description of the uses and disclosures of my health information. I understand that this organization has the right to change its *Notice of Privacy Practices* from time to time and that I may contact this organization at any time at the address above to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations. I also understand that you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

Please list any and all persons that you wish to have privileges to your healthcare information:

- I. \_\_\_\_\_
- II. \_\_\_\_\_
- III. \_\_\_\_\_
- IV. \_\_\_\_\_
- V. \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_  
Please Print

RELATIONSHIP TO PATIENT: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

#### OFFICE USE ONLY

I attempted to obtain the patient's signature in acknowledgement of the *Notice of Privacy Practices*, but was unable to do so as documented below:

Date	Reason <input type="checkbox"/> Emergency <input type="checkbox"/> NOP Mailed to Patient and not returned <input type="checkbox"/> Patient refused <input type="checkbox"/> Other _____
Initials	

**LOCAL ANESTHESIA INFORMED CONSENT**  
**GREG S. COOK, D.D.S.**  
**134 N. RANKIN ROAD**  
**ALCOA, TN 37701**  
**(865)379-7555**

1. I accept and understand that during the administration of local anesthesia, I will be awake, fully conscious, aware of my surroundings, and able to respond rationally to inquires and directions.
2. I accept and understand that the purpose of local anesthesia is to make it more comfortable for me to receive the necessary dental care with less pain and/or anxiety.
3. **I accept and understand that local anesthesia will be administered by way of injection of an anesthetic agent into the oral mucosa of the mouth.**
4. **I accept and understand that the following can be used in conjunction with:**
  - a. **Nitrous Oxide:** Commonly called laughing gas and provides relaxation, although I will be awake, fully conscious, aware of my surroundings, and able to respond rationally to inquires and directions; it is administered by way of the inhalation route.
  - b. **Anxiolysis:** A pharmacologically induced state of consciousness where an individual is awake but has decreased anxiety to facilitate coping skills, retaining interactive ability.
5. The use of local anesthesia has been **fully explained to me**, including all risks involved. I have been fully informed that complications may include, but are not exclusive of: (a) allergic reaction(s); (b) loss of, or disturbed sensation of the tongue and lip on the side of the injection.
6. I accept and understand that while the loss of, or disturbed sensation of the tongue and lip on the side of the injection is often only temporary, it may become permanent.
7. I accept and understand that the position of the nerves under the tissue at the site of the injection of local anesthesia **cannot be determined prior to the administration of the anesthetic agent.**
8. I accept and understand that injection of an anesthetic agent into the body could result in allergic reaction(s). I also accept and understand that individual reactions to local anesthesia cannot be predicted, and that if I experience any unanticipated reactions I must immediately report them to Dr. Greg S. Cook.
9. **I have had the opportunity to discuss the use of local anesthesia in conjunction with my dental care, and have had an opportunity to ask questions, and am fully satisfied with the answers I received.**
10. I accept and understand that I play a major role in the maintenance of my teeth and restorations.
11. I accept and understand that I must follow all recommended instructions.
12. I agree to maintain good oral hygiene and keep regular dental check-ups and cleaning appointments with Dr. Cook, at least every six (6) months.
13. **I have informed the doctor of my complete medical history including any recent surgeries or changes in my medical history involving lung, respiratory, ear infection or common cold. I also accept and understand that I must notify the doctor of my present mental and physical condition.**
14. I accept and understand that I must notify the doctor if I: (1) am pregnant, (2) have sensitivity to any medication, (3) have recently consumed alcohol, and/or (4) am presently on psychiatric mood altering drugs or other medications.

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Doctor Signature \_\_\_\_\_ Date \_\_\_\_\_